



**SCAG**  
POWER EQUIPMENT

## **AUSTRALIAN WARRANTY POLICY**

Since Scag Power Equipment was established in 1983, we've built an industry-wide reputation for producing reliable, heavy-duty commercial equipment. We are proud of our mowers' quality and their well-earned durability reputation. The Scag warranty policy shows our commitment to you and to the products we manufacture.

## ABOUT THIS WARRANTY

This warranty is provided by International Mowers Pty Ltd as the authorised Australian distributor of Scag Power Equipment in Australia. In this document, Scag Australia is used as a trading name referring to International Mowers Pty Ltd in its capacity as the Australian representative of the Scag brand. Scag Power Equipment is manufactured by Scag Power Equipment, a division of Metalcraft of Mayville, Inc. All warranty obligations under Australian law, including under Australian Consumer Law, are the responsibility of International Mowers Pty Ltd. This warranty applies only to products sold in Australia.

**RESIDENTIAL WARRANTY:** The residential warranty covers private, non-income generating use at a single property where the single property is the residence of the owner of the product. If the product is being used on more than the owner's single property, it is deemed commercial use, and this warranty does not apply. International Mowers Pty Ltd reserves the right to deny and/or void this warranty if it believes it is in commercial use.

**COMMERCIAL WARRANTY:** For the purposes of this warranty, "Commercial Use" is defined as any use of the product that includes, but is not limited to:

- Operation by a business or individual for professional landscaping or gardening services, including use by lawn care companies, council workers, or contractors to maintain multiple properties for profit;
- High-frequency or heavy-duty operation, such as daily or regular use that exceeds typical residential application;
- Rental or hire of the product to third parties for profit;
- Use by government, municipal, or public institutions, including councils, schools, or similar entities for the maintenance of large areas;
- Use on agricultural properties, farms, or commercial estates.

Any use of the product as described above will be deemed commercial use for the purposes of this warranty.

**MACHINE STRUCTURE WARRANTY:** Frame and structural components including oil reservoirs, fittings, oil coolers, electrical switches and clutches, pulleys, hydraulic pumps and wheel motors are covered for five years of non-commercial use or two years of commercial use. This warranty covers manufacturing defects for two years, including parts and labour (excludes wear items). Refer to the Warranty Schedule for model specific details.

**CUTTER DECK WARRANTY:** Scag Hero, Velocity Plus™ and Advantage cutter decks continue to be the strongest and best-performing in the industry. We cover them against manufacturer's defects for three full years. This warranty covers parts and labour for the first and second years, and parts only for the third year. These reliable decks are built to hold up under extreme conditions with features like the Tri-Plate deck top.

**CUTTER DECK SPINDLE WARRANTY:** Most Scag mowers are equipped with the exclusive Scag heavy-duty cutter-blade spindle. Scag spindles have a cast-iron housing for increased shock-load strength and tapered roller bearings for 50% more load-carrying capacity than ball bearings. For easy maintenance and seal protection, our grease fittings are top-mounted and have a grease relief valve to prevent over-greasing. We ensure our spindle's dependability, not only through its top-quality construction, but also through complete coverage of parts and labour for the first and second years, and parts only for the third year. Applies to commercial and non-commercial use.

**WEAR ITEMS WARRANTY:** Wear items including drive belts, blades, hydraulic hoses and tyres are warranted for 90 days.

**ENGINE & TRANSMISSION WARRANTY:** Engines and transmissions supplied with Scag Power Equipment machines are covered by warranties provided separately by their respective manufacturers. For the most up-to-date warranty terms and information on how to make a claim for these components, please refer directly to the relevant manufacturer's website.

## IMPORTANT NOTICE: USED EQUIPMENT PURCHASERS

Welcome to the Scag family! We understand that many customers begin their Scag journey with quality used equipment and we want to ensure you have the best ownership experience.

### Before You Purchase:

- Request service records and proof of original purchase from the seller
- Have the equipment inspected by an authorised Scag dealer
- Confirm any remaining warranty coverage and terms

**What This Means for You:** Used equipment may have limited warranty coverage depending on its age, condition, and service history. An authorised dealer inspection will help determine what protection you have and identify any maintenance needs.

**Getting the Most from Your Scag:** Even if warranty coverage is limited, our authorised dealer network provides expert service, genuine parts, and ongoing support to help you get years of dependable performance from your Scag equipment.

## IMPORTANT NOTICE FOR AUSTRALIAN CUSTOMERS

This Australian warranty replaces any warranty information in Scag operator manuals or on www.scag.com, as those apply only to products in the U.S. under American law. Australian consumers are protected by the Australian Consumer Law (ACL). Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage, and you are also entitled to have the goods repaired or replaced if they fail to be of acceptable quality and the failure does not amount to a major failure. This warranty is in addition to, and does not exclude, restrict or modify, any rights or remedies you may have under the ACL.

**WARRANTY PROVIDER:** International Mowers Pty Ltd (ABN 58 628 705 475)

**COVERAGE PERIODS** (From date of original purchase, original owner only)

**WARRANTY SCHEDULE:** LAWN MOWERS, ZERO TURN AND STAND-ON UNITS

WARRANTY		MACHINE STRUCTURE		CUTTER DECK	CUTTER DECK SPINDLES	WEAR ITEMS
MODELS		RESIDENTIAL	COMMERCIAL	APPLIES TO ALL WARRANTY USES		
LAWN MOWERS	SFC-21-5CV	3 YEARS	1 YEAR	N/A		90-DAYS
	SFC-21-7CV					
	SFC-30-7CV-S					
ZERO TURN MOWERS	SLS	5 YEARS	N/A*	3 YEARS		90-DAYS
	LIBERTY	5 YEARS	2 YEARS			
	FREEDOM					
	PATRIOT					
	TIGER CAT-II					
	CHEETAH-II					
	TURF TIGER-II					
STAND ONS	V-RIDE-II 32"/36"			5 YEARS	5 YEARS	
	V-RIDE-II 48"/52"/61"	5 YEARS	2 YEARS			
	V-RIDE XL					

\* **Commercial Use Exclusion:** Please be advised that the SLS is not designed, intended, or warranted for commercial, business, or income-generating use. Any use of the SLS for commercial purposes, including but not limited to business operations or income-generating activities, will void this warranty in its entirety.

**WARRANTY SCHEDULE:** JACKAL / WINDSTORM/ AIRSTORM / TURF STORM

WARRANTY		MACHINE STRUCTURE		WEAR ITEMS
MODELS		RESIDENTIAL	COMMERCIAL	APPLIES TO ALL WARRANTY USES
SPECIALTY EQUIPMENT	JACKAL	5 YEARS	2 YEARS	90-DAYS
	WINDSTORM			
	AIR STORM			
	TURF STORM			

## HOW TO MAKE A WARRANTY CLAIM

1. Contact your authorised Scag dealer first.
2. Provide proof of purchase.
3. Allow inspection of the equipment.
4. Freight costs are your responsibility unless agreed otherwise.

## WHAT'S NOT COVERED?

- Routine maintenance (filters, fluids, etc.).
- Damage from misuse, accidents, or neglect.
- Normal wear of consumable parts.
- Engine or transmission parts (covered by their manufacturers).

This warranty coverage may not apply if repairs are not made by an authorised Scag dealer, or if the machine has been modified, fitted with non-genuine parts, or has extra attachments not approved by Scag.

You must service the machine as per the schedule in the operating manual to keep the warranty valid.

**SCAG**  
**POWER EQUIPMENT**

**WWW.SCAGAUSTRALIA.COM.AU**

Distributed by:

 **INTERNATIONAL  
MOWERS**

1/205 Abbots Road, Dandenong South VIC 3175  
1300 722 428  
[sales@intmowers.com.au](mailto:sales@intmowers.com.au)

©2025 All information and specifications are accurate at the time of publication. Because we strive to continually improve our products, Scag reserves the right to make any changes without notice or obligation. Visit [scagaustralia.com.au](http://scagaustralia.com.au) to learn more.