
WARRANTY POLICIES

1.1

Scag power equipment includes a detailed Limited Warranty Statement with each product it manufactures. Our products are built to meet stringent commercial safety standards. Make yourself familiar with these warranty policies and provide this information whenever it is requested. Review this statement with every new customer at the time of the new machine delivery. The warranty time frames listed begin at the time of the new product purchase, and do not apply to “over the counter” or dealer installed parts. Reference the “Replacement parts warranty policy” for further information on parts replacement warranties. The following are highlights of the standard warranty coverage. “Non-commercial” is defined as a single property mower, where the single property is a residence of the owner of the mower. If the mower is cutting more than the owner’s single property, it is deemed commercial use and the “non-commercial” warranty does not apply and the machine must be registered as commercial use. All warranty only applies to the original purchaser of the machine...

1.2 SCAG RIDERS

New machines (excluding the SZL/SFZ) purchased on or after 1-1-2017 carry a two (2) year commercial or five (5) year / 500 hour (whichever comes first) non-commercial limited warranty from the original date of purchase; 90 days from the original date of purchase for rental use. The warranty covers parts and labour. Reference the limited Warranty statement on page 13 for details.

SZL/SFZ machines purchased on or after 1-1-2017 carry one (1) year / 250 hours commercial or five (5) year / 500 hour (whichever comes first) non-commercial limited warranty from the original date of purchase; 90 days from the original date of purchase for rental use. The warranty covers parts and labour. Reference the Limited Warranty statement on page 13.

1.3 SCAG WALK-BEHIND MOWERS

New machines (excluding the SFW) purchased on or after 1-9-09 carry a two (2) year commercial or three (3) years / 500 hour (whichever comes first) non-commercial limited warranty from the original date of purchase; 90 days from the original date of purchase for the rental use. The warranty covers parts and labour. Reference the limited warranty statement on page 14 for details.

New SFW machines purchased on or after 9-1-09 carry a two (2) year commercial or three (3) year / 500 hour (whichever comes first) non-Commercial limited warranty from the original date of purchase; 90 days from the original date of purchase for rental use. The warranty covers parts and labour. Reference the limited warranty statement on page 17 for details

1.4 SPINDLE WARRANTY-Excluding SZL/SFZ

New machines purchased on or after 1-1-2017 carry a three (3) year limited warranty for commercial and five (5) year 500 hour (whichever comes first) non-commercial use; 90 days for rental use. The first and second year of the warranty for commercial covers parts and labour. The third year covers parts only. This warranty pertains to new product only and does not apply to parts replacement or “over the counter” sales. These spindles are to be replaced as an assembly when under warranty.

SZL/SFZ machines purchased on or after the 1-1-2017 carry a limited warranty for one (1) year / 250 hours (whichever comes first) for commercial use (Parts and labour) or five (5) year / 500 hour (whichever comes first) for non-commercial use. 90 days for rental use. The warranty pertains to new product only and does not apply to parts replacement or “over the counter” sales. These spindles are to be replaced as an assembly when under warranty.

New SFW machines purchased on or after 1-9-09 carry a limited warranty for two (2) years (parts and labour) for commercial use or three (3) year / 500 hour (whichever comes first) (first and second year warranty covers parts and labour the third year covers parts only) for non-commercial use. 90 days for rental use. The warranty pertains to new product only and does not apply to parts replacement or “over the counter” sales. These spindles are to be replaced as an assembly when under warranty.

1.5 NO CRACK UNDER DECK WARRANTY

New machines (excluding the SZL/SFZ) with a purchase date on or after 1-1-2017 carry a three (3) year “no crack” cutter deck warranty for commercial use and five (5) year/500 hour (whichever comes first) for non-commercial use; 90 days for rental use. The first and second year of the warranty cover parts and labour. The third year covers the parts or the labour to the repair. The repair or replacement of the cutter deck will be at the option of International Mowers. This warranty excludes any cracking due to misuse, abuse, negligence, or accident. International Mowers reserves the right to request components for evaluation. Standard parts replacement warranty policies apply.

SZL/SFZ machines with a purchase date on or after 1-1-2017 carry a “no crack” cutter deck warranty for one (1) year / 250 hours (whichever comes first) (parts and Labour) for commercial use or five (5) years / 500 hours (whichever comes first) for non-commercial use. 90 days for rental use. The repair or replacement of the cutter deck will be at the option of International Mowers. This warranty excludes any cracking due to misuse, abuse, negligence, or accident. International Mowers reserves the right to request components for evaluation. Standard parts replacement warranty policies apply.

1.6 MAJOR HYDRAULIC COMPONENTS- Excluding SZL/SFZ

New machines with a purchase date on or after 1-1-2017 carry a major hydraulic component warranty for two (2) year (part and Labour) for commercial use or three (3) year / 300 hours (whichever comes first) (parts and labour) for non-commercial use; 90 days for rental use. This warranty covers hydraulic pumps, wheel motors, transaxles, oil coolers and oil reservoirs. This warranty excludes hoses, fittings and drive belts. The repair or replacement of major hydraulic components will be at the option of International Mowers. Standard parts replacement warranty polices apply.

SZL/SFZ machines with a purchase date on or after 1-1-2017 carry a major hydraulic component warranty for one (1) year / 250 hours (whichever comes first) (parts and labour) for commercial use and a three (3) years / 300 hours (whichever comes first) (parts and labour) for non-commercial use; 90 days for rental use. This warranty covers hydraulic transaxles. This warranty excludes hoses, fittings and drive belts. The repair or replacement of the hydraulic axles will be at the discretion on International Mowers. Standard parts replacement warranty policies apply.

1.7 PEERLESS TRANSMISSIONS

New machines with a purchase date on or after 1-1-2017 carry a limited warranty for two (2) years (parts and labour) for commercial use or three (3) years / 300 hours (whichever comes first) (parts and labour) for non-commercial use; **SZL/SFZ** carry a limited one (1) year / 250 hours (whichever comes first) commercial use and three (3) year 300 hours (whichever comes first) non-commercial use warranty; 90 days for rental use. This warranty excludes any cracking due to miss use, abuse, negligence, or accident. International Mowers reserves the right request components for evaluation. Standard parts replacement warranty policies apply.

1.8 SUPERIOR & CUTRIS COMPANY GEARBOXES

New machines with a purchase date on or after 1-1-2017 carry a limited warranty for two (2) years (parts and labour) for commercial use and three (3) years (parts and labour) for non-commercial use; 90 days for rental use. **SZL/SZF** carry a limited warranty of one (1) year / 250 hours (whichever comes first) Submit all warranty claims through International Mowers. Standard parts replacement warranty polices apply.

1.9 ELECTRIC PTO CLUTCH BRAKES

New machines (excluding the **SZL/SFZ**) with a purchase date on or after 1-1-2017 carry a limited warranty for two (2) years (parts and labour) for commercial use and a three (3) year / 300 hours (whichever comes first) (parts and Labour) for non-commercial use; 90 days for rental use. **SZL/SFZ** carry a one (1) year / 250 hour (whichever comes first) commercial warranty and 3 year 300 hour non-commercial warranty Submit all warranty claims through International Mowers. Standard parts replacement warranty polices apply. This warranty does not cover the adjustment or general maintenance of the electric clutch.

1.10 ENGINES

Submit all engine warranty claims through the individual engine manufacturer. Reference the engine manufacturers warranty statement included with all Scag and Giant-Vac products for additional details. The Briggs & Stratton ELS and professional series engines used on the tiger Cub, Tiger Cat and Freedom Z have a two (2) year limited warranty. File all warranty claims for the Briggs & Stratton ELS and Professional; series engines through Briggs and Stratton.

1.11 SCAG AND GIANT-VAC ACCESSORIES

All Scag and Giant-Vac accessories including sulky's, grass catchers (excluding the blower assembly), mulch kits, light kits, hitches, operator controlled discharge chutes (OCDC), flat free tyres, lawn strippers and seats carry a 90 day warranty for commercial and rental use. New grass catchers with a purchase date on or after 1-1-2017 carry a one year limited warranty on the blower assembly (parts and labour). The repair or replacement of the blower assembly will be at the option of International mowers. The warranty excludes any failure due to misuse, abuse, negligence, or accident. International Mowers reserves the right to request components for evaluation, standard parts replacement warranty policies apply.

1.12 BATTERIES, BELTS, HOSES, TYRES, CUTTER BLADES, WEAR LINERS, NOSE CONES AND IMPELLERS

Wear items such as batteries, belts, hoses and tires carry a 90 day, parts and labour warranty.

1.13 REPLACEMENT PARTS WARRANTY POLICY

All parts that are replaced on a Scag machine must be installed by an authorized Scag dealer in order to retain the original two (2) year factory warranty. Original Scag power equipment parts must be used for all warranty to remain valid.

1.14 PARTS WARRANTY - DEALER INSTALLED

Replacement parts, installed by an authorized International Mowers Scag dealer, on a machine that is within the factory warranty or 90 days, whichever is longer. The warranty on the part replacement includes both parts and labour.

Replacement parts, installed by an authorised International Mowers Scag dealer, on a machine that is beyond the original two year warranty period will carry a 90 day warranty. This 90 day warranty will cover both parts and labour only if the initial installation is performed by an authorised International Mowers Scag dealer. The serial number of the machine must be written on the warranty claim form (in the "cause of failure" or "description of repair" field) for all dealer installed replacement parts warranty.

1.15 PARTS PURCHASED "OVER THE COUNTER"

Parts purchased "over the counter" to be installed by someone other than an International Mowers Scag dealer will not be covered by warranty. If the machine serial number is not available for the "over the counter" parts warranty. A copy of the original parts invoice displaying the purchase date of the part, Scag part number, customer name, and machine serial number must be attached to the warranty claim form for payment.

1.16 SCAG GIANT-VAC BLOWERS

New Classic Leaf Blowers purchased carry a one (1) year commercial or two (2) year non-commercial limited warranty from the original date of purchase; 90 days from original date of purchase for Rental use.

New Extreme or Extreme Pro leaf blowers carry a two (2) year commercial and non-commercial use from original date of purchase; 90 days from original date of purchase for Rental use.

This warranty excludes any wear item or failure due to misuse, abuse, negligence, or accident. Scag Giant-Vac reserves the right to request components for evaluation. Standard parts replacement warranty apply.

The warranty covers Parts and Labour. Reference the limited warranty statements on page 18 & 19

1.17 SCAG GIANT-VAC VACUUMS

New Yard Vacuums purchased carry a one (1) year commercial or two (2) year non-commercial limited warranty from the original date of purchase; 90 days from original date of purchase for Rental use.

New Hard Surface Vacuums carry a two (2) year commercial and non-commercial use from original date of purchase; 90 day from original date of purchase for Rental use.

This warranty excludes any wear item or failure due to misuse, abuse, negligence or accident. Scag Giant-Vac reserves the right to request components for evaluation. Standard parts replacement warranty apply.

The warranty covers Parts and Labour. Reference the limited warranty statements on page 20.

This warranty excludes any wear item or failure due to misuse, abuse, negligence, or accident. Scag Giant-Vac reserves the right to request components for evaluation. Standard parts replacement warranty apply.

The warranty covers Parts and Labour. Reference the limited warranty statements on page 20.

1.18 SCAG GIANT-VAC TRUCK LOADERS

New truck loaders carry a two (2) year limited warranty for commercial and non-commercial use; 90 days of rental use.

This warranty excludes any wear item or failure due to misuse, abuse, negligence, or accident. Scag Giant-Vac reserves the right to request components for evaluation. Standard parts replacement warranty policy apply.

The warranty covers parts and labour. Reference the limited warranty statement on page 20.

All warranty is subject to change without written notice, please check with your local dealer for confirmation and processing of any warranty claims.